



Infor Ming.le

Solve old problems in new ways

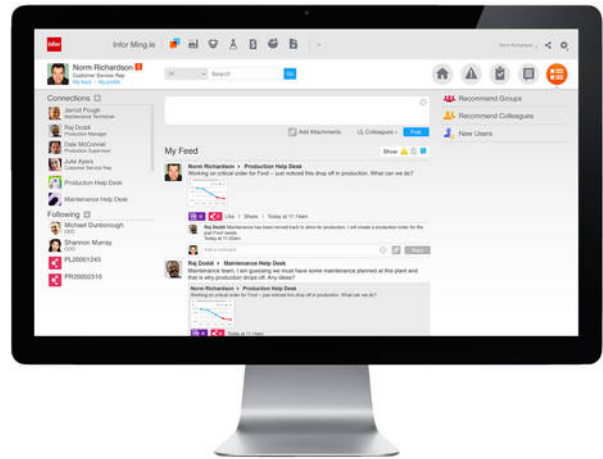
The methods we use to communicate are imperfect. Disconnected from key systems and processes, technologies from email to SharePoint® are designed for information sharing, but too often become information vacuums instead. Handoffs don't happen; key facts are lost; and connections, opportunities, and risks aren't realized.

Capture vital corporate knowledge and transform the way you work with Infor™ Ming.le™. Incorporating the most innovative social media concepts into a business environment, Infor Ming.le marries communications and business processes to help you work smarter and faster. From collaborating alongside core systems like ERP and financials, to “following” people and objects, you'll solve problems and get work done in ways you never thought possible.

Capture vital corporate knowledge

Because the Infor Ming.le platform is embedded within key organizational systems like enterprise resource planning (ERP) and supply chain management (SCM), employees across all areas of your business can communicate and collaborate—sharing information such as documents, plans, photos, videos, and more—in a centralized location with all activity captured and easily searchable. You'll be able to organize conversations into enterprise-wide streams; share key screens, data, and attachments; have relevant data automatically displayed based on the context of discussions; and help employees from across the enterprise work more effectively together. With Infor Ming.le, you get tools that help you:

- **Increase productivity** by delivering information in new ways and letting people work more efficiently. You'll also reduce email loads by putting information where people can easily find it and marrying communications with business processes.



- **Retain vital corporate knowledge** rather than having it lost to information silos created by tools like email and instant messaging.
- **Attract and retain top talent** by providing technology that delivers a consumer-inspired experience and creates a work environment in line with increasing employee expectations.
- **Improve decision making** by putting relevant data at employees' fingertips and making knowledge sharing easy.

Integrate collaboration with business processes

The Infor Ming.le platform is part of Infor's ongoing commitment to redefining business software as you know it. You get the most innovative social collaboration technologies translated into a business environment and fully integrated across business processes, rather than just added on. With Infor Ming.le, users get a powerful assortment of advanced tools in an easy-to-use package that includes:

- **Contextual intelligence**—Infor Ming.le combines real-time information from ERP, SCM, enterprise asset management (EAM), and financial systems, as well as any other transactional information, on a single screen.

It automatically senses the type of work you're doing and displays information relevant to that task, without requiring you to search for information and store the results.

- **Tasks and alerts**—Infor's technology transmits transactional information in real time, so you can keep up with the progress of important activities. You can filter, view, and monitor information to keep tabs on the items that matter most. Infor Ming.le also includes a workflow interface that can push approvals and alerts to the appropriate people when problems arise.
- **Drill back**—Analytics and reports in Infor Ming.le feature full drill back capabilities so you can see the information supporting the data on your screen. If total costs suddenly spike on one production line, for example, you can immediately drill down and see which component of cost changed most to contribute to the increase. You'll be able to zero in on issues that matter and keep your operations under control more easily.
- **Social objects**—Drawing on a concept from the social media world, Infor Ming.le lets you "follow" particular social objects and people, delivering automatic notices based on parameters that you define. For example, if you're a sales rep, you can be automatically notified of all activity relating to a top customer, receiving updates when orders are received, invoices are paid, and more.

Capture vital corporate knowledge that can be lost through email and instant messaging, and track communications in the context of business processes with Infor Ming.le.

Change the way you work

Infor Ming.le marries business information with business processes to make collaboration seamless and assumed. This means your employees will be able to more easily work together, make better decisions faster, and stop reinventing the wheel. Some may call it social media, others social business. With Infor Ming.le, you can call it the way work is done.



641 Avenue of the Americas
New York, NY 10011
800-260-2640
infor.com

About Infor

Infor is fundamentally changing the way information is published and consumed in the enterprise, helping 70,000 customers in 194 countries improve operations, drive growth, and quickly adapt to changes in business demands. To learn more about Infor, please visit www.infor.com.

Copyright© 2013 Infor. All rights reserved. The word and design marks set forth herein are trademarks and/or registered trademarks of Infor and/or related affiliates and subsidiaries. All other trademarks listed herein are the property of their respective owners. This document is provided for informational purposes only and does not constitute a commitment to you in any way. The information, products and services described herein are subject to change at any time without notice. www.infor.com.

INF1230739-1329403-EN-US-0613-4